

UNIVERSAL EXPLORE HOME™

MOTION (IMPORT) WARRANTY

Motion Mechanism :

Universal warrants to you, the original retail purchaser, protection against defective materials or workmanship for a period of three (3) years from the original date of purchase, based on reasonable use. Universal will repair or replace the part of the mechanism that is defective (at its discretion). After the first year of use, the mechanism warranty covers replacement parts only and does not cover any associated labor or shipping costs.

Power Motor :

Universal warrants to you, the original retail purchaser, protection against defective materials or workmanship for a period of three (3) years from the original date of purchase, based on reasonable use. Universal will repair or replace the part of the motor that is defective (at its discretion). After the first year of use, the motor warranty covers replacement parts only and does not cover any associated labor or shipping costs.

Battery Pack (OPTIONAL FOR PURCHASE- NOT INCLUDED):

Universal warrants to you, the original retail purchaser, protection against a defective battery pack associated with the power recliner option for a period of one (1) year from the original date of purchase. The mechanism warranty only covers replacement parts and does not cover any associated labor or shipping costs. Battery pack cycles 250-350 at 2000mAh* capacity and 800-900 at 5000mAh* capacity. Battery packs recharge in approx. 8 hours and offers active charging (safe to use the furniture while charging the battery).

*Cycle count depends on load size, furniture configuration, and accessories

Frame Parts:

We warrant to you, the original retail purchaser, protection against materials or workmanship for the limited lifetime of the product, as long as it remains upholstered in the original covering and is used under normal conditions.

Cushion Cores:

We warrant to you, the original retail purchaser, protection against abnormal loss of resiliency for five (5) years, as long as it remains upholstered in the original covering and is used under normal conditions. Softening and flattening of the foam core and fiber/feather wraps must be expected and will not be considered defective. After the first year of use, the cushion core warranty covers replacement cores only and does not cover any associated labor or shipping costs.

THE WARRANTY DOES NOT INCLUDE:

- The wearing quality, durability, and color fastness of fabrics and/or leathers.
- Any condition resulting from incorrect or inadequate maintenance, cleaning, or care.
- Any condition resulting from other than ordinary residential wear, or from any use for which the product was not designed for.
- Responsibility for fading or discoloration of leather due to sunlight (direct or indirect) or body oils.
- We will NOT arrange or be responsible for pickup and delivery charges for local repairs or inspections under the above warranty.